

3G/HD/SD-SDI, ASI, G.703, Video, Audio Relay Changeover Switch



## User Manual

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This instruction book applies to units fitted with firmware ≥ Revision 1.0.

## OPERATIONAL SAFETY

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### WARNING

Operation of electronic equipment involves the use of voltages and currents that may be dangerous to human life. Note that under certain conditions dangerous potentials may exist in some circuits when power controls are in the **OFF** position.

Maintenance personnel should observe all safety regulations.

Do not make any adjustments inside equipment with power **ON** unless proper precautions are observed. All internal adjustments should only be made by suitably qualified personnel. All operational adjustments are available externally without the need for removing covers or use of extender cards.

## openGear® INTRODUCTION

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Developed by Ross Video, openGear® is a standard where various manufacturers can design their equipment to fit a common frame allowing the end user to mix and match the various openGear® cards available in the market place together in one frame. This allows a single frame to be used instead of multiple different vendor's frames that each would otherwise be using their own proprietary standard.

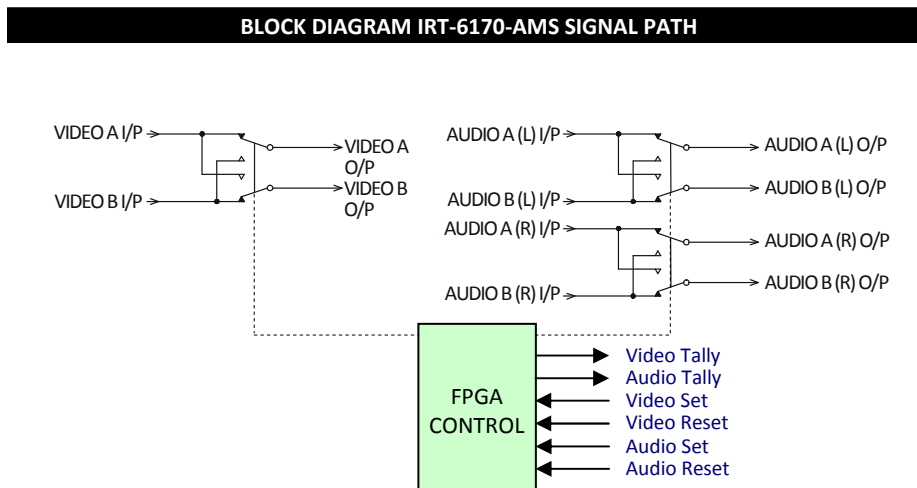
A simple to use monitoring and control software called DashBoard™ is a free program downloadable from the openGear® website ([www.opengear.tv](http://www.opengear.tv)) that allows the user to remotely monitor and control an openGear® type card fitted within an openGear® frame that meets the openGear® standard for DashBoard™ control. A link is also supplied via the IRT Electronics website ([www.irtelectronics.com](http://www.irtelectronics.com)) under the openGear® navigation section.

IRT Electronics' openGear® cards are designed to meet the openGear® standard for mounting within the openGear® OG3-FR frame and its earlier version DFR-8300 frame, and is fully compliant with DashBoard™ control.

The openGear® frame manual, DashBoard™ control software and information regarding the frame's power supplies, controller card and frame accessories are available for download at the openGear® website.

The term openGear® is a registered trade mark of Ross Video Limited.

DashBoard software Control™ is a trade mark of Ross Video Limited.



The IRT-6170-AMS consists of one “video” and two “balanced audio” switches arranged as a changeover set with two inputs and two outputs. No terminations are provided on the board allowing the switcher to be used in a wide variety of applications and with signals of various types and impedances.

The “video” path uses enhanced performance relays to provide switching capabilities for high-speed data signals up to 2.97 Gb/s and may be used with analogue video, 3G/HD/SD/ASI or G.703 data signals.

The “audio” path may be used for balanced or unbalanced audio or control signals (RS232, RS422, RS485 etc).

The magnetic latching characteristic of the high performance relays allows momentary control and also provides for no change of path during power loss.

The IRT-6170-AMS is ideally suited to applications where a simple choice between two inputs or outputs is required and may be easily driven by detector circuits for automatic path selection.

Local switching is possible using front edge push button switches. Remote switching is possible using external normally open or normally closed alarms.

Front edge switches use a small delay to avoid accidental switching if bumped. After a period of about a minute, the IRT-6170-AMS automatically switches back into remote mode.

Remote indication of tally status is provided for integration into central alarm and monitoring systems.

The IRT-6170-AMS is designed to fit the openGear® standard 2RU frames which allow a mixture of cards from various manufacturers to be mounted within the same frame.

The DashBoard™ control software is available as a free download.

### Standard features:

- One video and two audio changeover switches in one package.
- Video path suitable for 3G/HD/SD-SDI, Analogue video, ASI, G.703 signals @ 2, 8, 34, 45, 144, 155 Mb/s, and unbalanced AES.
- Audio path suitable for 2 balanced, or 4 unbalanced, audio or data signals, and balanced AES.
- Married or independent operation. Momentary Set/Reset control.
- No path change on power fail.
- Local or remote control.
- DashBoard™ and SNMP software monitoring and control.

## TECHNICAL SPECIFICATIONS

### Video Signal path:

<b>Signal types</b>	3G-SDI/HD-SDI/SD-SDI/ASI/G.703/Video/unbalanced AES.
<b>Impedance</b>	Non-terminating, designed for 75 $\Omega$ use.
<b>Switching characteristic</b>	Magnetic latching 4 port changeover relay.
<b>Video crosstalk between channels</b>	< -75 dB to 10 MHz (measured input terminated by 75 $\Omega$ ); < -45 dB to 270 MHz; < -40 dB to 1.5 GHz; < -25 dB to 3.0 GHz.
<b>Frequency response</b>	+0/-1.5 dB 0 Hz to 3.0 GHz.

### Audio/Low speed Data:

<b>Audio Crosstalk</b>	< -90 dB (20 Hz - 20 kHz, input terminated by 600 $\Omega$ ).
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### Control:

<b>Mode</b>	Momentary ground or open circuit, switch selectable.
<b>Gnd</b>	Pins 1 & 2.
<b>Video SET</b>	Pin 3 (Video Standby).
<b>Video RESET</b>	Pin 4 (Video Main).
<b>Audio SET</b>	Pin 5 (Audio Standby).
<b>Audio RESET</b>	Pin 6 (Audio Main).
<b>NOTE:</b>	Separate Audio & Video controls, or Audio follows Video, switch selectable. Non-momentary contacts required in Toggle modes.

<b>Tally</b>	Switch to Ground – Standby; Switch to Open Circuit - Main.
<b>Video Tally</b>	Pin 7.
<b>Audio Tally</b>	Pin 8.

<b>Front edge switches</b>	Momentary illuminated push button. Automatic remote default setting after about a minute.
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### Connectors:

<b>Video</b>	BNC.
<b>Audio</b>	5 pin Phoenix pluggable screw block.
<b>Control &amp; Tally</b>	8 pin HE-14 IDC.

### Relay:

<b>Contact rating</b>	30 Vdc – 0.5 A.
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### Power Requirements:

<b>Voltage</b>	+ 12 Vdc.
<b>Power consumption</b>	< 4VA.

### Other:

<b>Temperature range</b>	0 - 50° C ambient.
<b>Mechanical</b>	Suitable for mounting in an openGear® 2RU rack chassis.
<b>Dimensions (openGear® standard)</b>	33.6 mm x 2U x 325 mm;

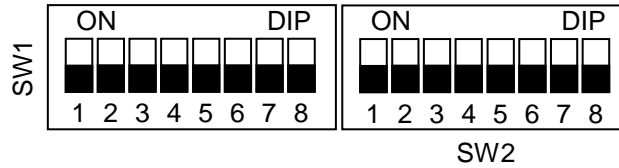
<b>Supplied accessories</b>	Rear connector assembly with matching connectors for control input and tally outputs.
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<b>Ordering</b>	<b>IRT-6170-AMS</b>	IRT-6170-AMS, programmed with DashBoard™ and SNMP control.
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<b>NOTE:</b>	<b>Main:</b>	IN A to OUT A, IN B to OUT B (green switch indication);
	<b>Standby:</b>	IN A to OUT B, IN B to OUT A (orange switch indication).

## CONFIGURATION

### DIP Switch settings:



Remote Control:	SW1-1	OFF	Switch to Ground control (Default).
		ON	Switch to Open Circuit control.
Video Relay Control	SW1-2	OFF	Magnetic Latch Video relay control (Default).
		ON	Toggle Video relay control.
Audio Relay Control	SW1-3	OFF	Magnetic Latch Audio relay control (Default).
		ON	Toggle Audio relay control.
Audio follows Video	SW1-4	OFF	Separate Audio and Video relay controls (Default).
		ON	Audio follows Video relay control.
Local to Remote	SW1-5	OFF	Front Panel Local/Remote switch automatically reverts from Local to Remote mode after a period of approximately one minute (Default).
		ON	Front Panel Local/Remote switch permanently stays in its set position - i.e. does not automatically revert to Remote mode.
	SW1-6	Not Used.	
	SW1-7	Not Used.	
	SW1-8	Not Used.	
	SW2-1	Not Used.	
	SW2-2	Not Used.	
	SW2-3	Not Used.	
	SW2-4	Not Used.	
	SW2-5	Not Used.	
	SW2-6	Not Used.	
	SW2-7	Not Used.	
Software Control	SW2-8	OFF	DIP switch control (Default).
		ON	Software control via DashBoard™ or SNMP.

Remote switching control is either by switch to ground operation, or switch to open circuit. This allows for connection to either alarm type condition of external equipment being used to drive the IRT-6170-AMS.

Magnetic latch relay control needs a 'SET' and 'RESET' operation to switch between the two relay states, whilst toggle relay control only requires a 'SET' and 'removal of SET' to switch between the two states.

With Audio follows Video control, only the video control is needed as the audio relays track what the video relay is doing. If video relay has been set for magnetic latch operation, audio relays are also set for magnetic latch operation.

In Toggle mode, a permanent contact (or break) is needed for the SET control. RESET pin is not used.

**NOTE:** Open circuit control implies removing a ground contact.

## INSTALLATION

### Pre-installation:

#### Handling:

This equipment may contain or be connected to static sensitive devices and proper static free handling precautions should be observed.

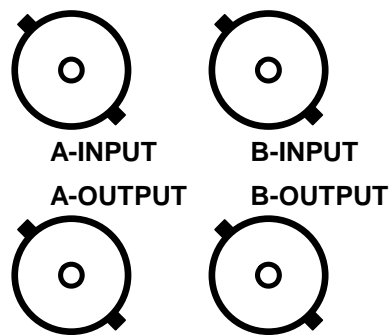
Where individual circuit cards are stored, they should be placed in antistatic bags. Proper antistatic procedures should be followed when inserting or removing cards from these bags.

#### Installation in openGear® frame:

See details in separate manual downloadable from the openGear® website ([www.opengear.tv](http://www.opengear.tv)).

#### Video (analogue, 3G/HD/SD-SDI, ASI, G.703 data and unbalanced AES) Signal Connections:

Signal connections are made to BNC coaxial connectors. No termination of inputs is provided on the module. When switched to the output the input load impedance is that of the load connected to the output. Where the input signal is required to be terminated, and one of the outputs is not connected to anything, then this unconnected output should be terminated by an appropriate BNC terminator of the required impedance, usually 75  $\Omega$ .

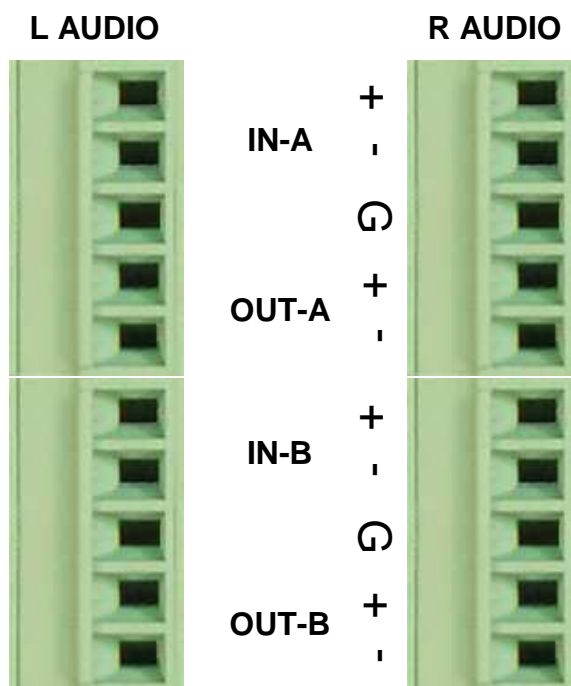




## Audio Signal Connections:

Audio signal connections are made to 5-pin plug in screw terminating connectors. No termination of inputs is provided on the module. When switched to the output the input load impedance is that of the load connected to the output.

There are four 5-pin audio connectors (IN A / OUT A Left, IN B / OUT B Left, IN A / OUT A Right and IN B / OUT B Right). Common Ground between IN and OUT is shared via the middle pin (pin 3).



When wiring, be sure to keep phase of audio cables the same. The above connector will take either a balanced input, balanced output audio (or data (RS-232, RS-422, etc.)) signal, or two unbalanced audio signals, where the ground connectors are commoned together and the two unbalanced audio signals connected to each of the +/- phase connections.

## Output Terminations:

No terminations are provided on the module so that the switcher can function in changeover mode.

For 2 x 1 switcher applications the following terminations are recommended be installed:

### Video:

Output A (Main) only is used and should be terminated at connected equipment.

Output B (Standby) should be terminated in 75  $\Omega$  (or 50  $\Omega$  if being used for 50  $\Omega$  RF signals) using a BNC termination plug.

### Audio:

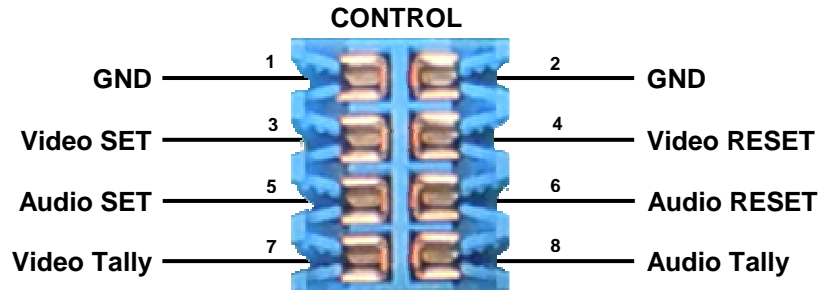
Outputs A only are used and should be terminated at connected equipment.

Output B may be terminated if desired by connecting termination resistors to the connector on the rear assembly of the module. The resistor values should be chosen to match the characteristic impedance of the rest of the connected audio system. For example for balanced 600  $\Omega$ , two 300  $\Omega$  resistors should be used.

In most modern audio systems a low output impedance of approximately 40  $\Omega$  and input impedances of greater than 10 k $\Omega$  are used. If this is the case no termination of the unused audio output is required.

## Remote Control & Tally Connections:

Remote switch control is made by either a switch to ground or switch to open circuit contact, depending upon the DIP switch settings as described in the *Configuration* section of this manual, on the 8-pin HE-14 type of connector located on the rear assembly:



### Control:

With the IRT-6170-AMS set to operate in magnetic latch mode, the video and audio relays will operate and cause the input/output states to cross over as follows:

Control	Input	Output
SET (Gnd/Open Circuit)	A (Main)	↔ B
	B (Standby)	↔ A
RESET (Gnd/Open Circuit)	A (Main)	↔ A
	B (Standby)	↔ B

Separate video and audio controls independently switch the video and audio relays unless the IRT-6170-AMS has been configured for “Audio follows Video” configuration.

**Note:** In magnetic latch mode, only a momentary contact (or break) is needed for the SET and RESET controls.

With the IRT-6170-AMS set to operate in the toggle mode, the video and audio relays will operate and cause the input/output states to cross over as follows:

Control	Input	Output
SET (Gnd/Open Circuit) (make contact)	A (Main)	↔ B
	B (Standby)	↔ A
SET (Open Circuit/Gnd) (break contact)	A (Main)	↔ A
	B (Standby)	↔ B

**Note:** In toggle mode, a permanent contact (or break) is needed for the SET control. RESET pin is not used.

With “Audio follows Video” configuration, the audio relays change as per the video relay controls above.

**Note:** Audio SET and RESET controls (pins 5 and 6) are not used when configured for “Audio follows Video” configuration.

**Tally:**

Switch status (Tally) is made by relay contacts switching to ground on pins 7 (video) and 8 (audio) of the 8-pin HE-14 control connector.

A switch to ground contact represents that the Video and/or Audio relays are in a STANDBY (SET) position.

STANDBY status is represented as:

Input A (Main) to Output B; and  
Input B (Standby) to Output A.

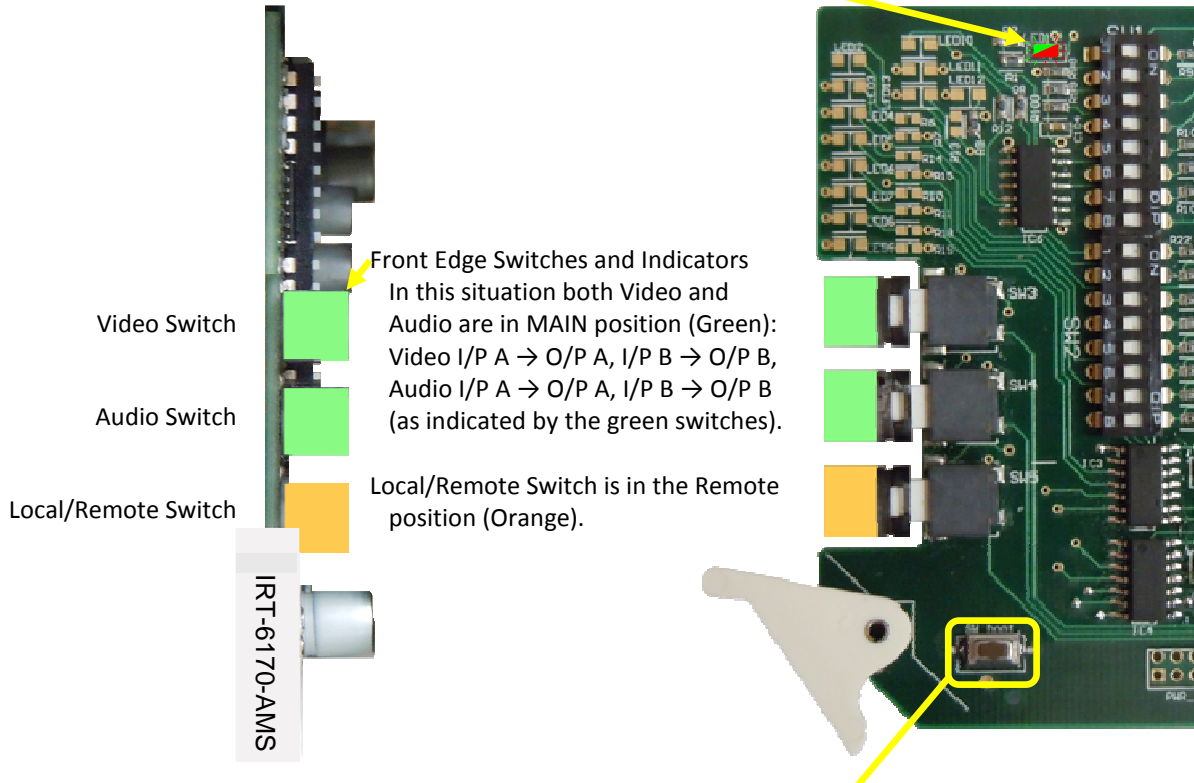
MAIN status is represented as:

Input A (Main) to Output A; and  
Input B (Standby) to Output B.

## Front Edge Switch Locations

Green/Red LED: GREEN – Communication with frame's Network card.

RED - No communication with Network card / No Network card.

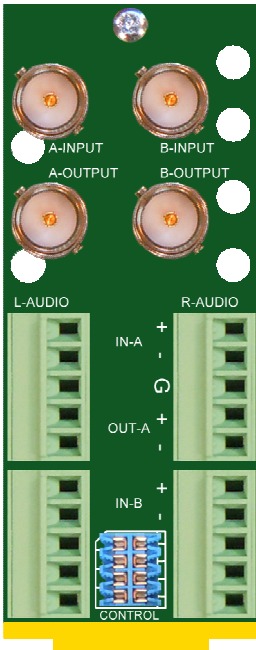


SW\_boot switch: Default Reset Switch.

User set names and switch position are stored within memory so that in the event of a loss of power this information is restored on resumption of power.

If the default Reset Switch is pressed whilst powering or inserting the card, the IRT-6170-AMS will default to factory preset names and input position.

Rear Assembly Layout



Standard  
Rear Assembly

## OPERATION

The IRT-6170-AMS can be used for a MAIN / STANDBY changeover switch, or a 2x1 switcher, application.

Switcher control is done either locally via the front edge pushbutton switches, remotely by external signals / alarms connected via the 8-pin HE-14 type of control connector on the rear assembly, or via DashBoard™ software control.

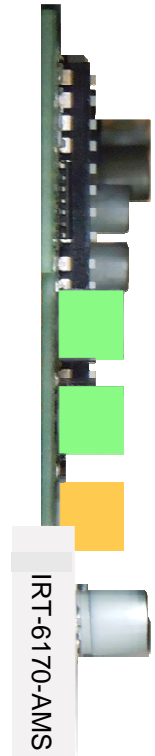
### Local Control:

There are three front panel momentary pushbuttons marked designated in order from top to bottom as VIDEO MAIN / STANDBY, AUDIO MAIN / STANDBY and LOCAL / REMOTE.

The LOCAL / REMOTE switch switches between front switch local control and remote control via the 8-pin HE-14 type of control connector on the rear assembly. The default state is in the remote (orange) setting. To switch to front panel local control, press this button and hold for approximately a second. Switch colour then changes to green indicating that the VIDEO and AUDIO MAIN / STANDBY switches are now operational. Unless DIP switch SW1-5 is set to ON, after a period of about a minute the LOCAL / REMOTE switch automatically reverts back to the remote setting.

The VIDEO and AUDIO MAIN / STANDBY switches independently switch the video and audio relays between MAIN (Input A goes to Output A, Input B goes to Output B) and STANDBY (Input B goes to Output A, Input A goes to Output B) positions. To activate, press and hold for approximately a second. Switch colour changes between green (MAIN) and orange (STANDBY) to indicate which position the changeover relays are in.

If, however, Audio relays have been set to follow the Video relay, either by the SW1-4 DIP switch position or via the DashBoard™ setting, Audio relays will follow that of the Video relay state and the AUDIO MAIN / STANDBY switch will not function except to indicate the same state as the VIDEO MAIN / STANDBY switch position.



## Remote Control:

### Magnetic Latch Mode:

With SW1-2 OFF, the video SET (pin 3) and video RESET (pin 4) of the HE-14 type of connector on the rear assembly controls the operation of the video magnetic latch mode of operation.

With SW1-3 OFF, the audio SET (pin 5) and audio RESET (pin 6) of the HE-14 type of connector on the rear assembly controls the operation of the audio magnetic latch mode of operation.

If switch SW1-4 has been set to ON so that the audio relays operation follows that of the video relay operation, then the audio SET and audio RESET pins are non-functional.

#### Switch to ground operation:

If the IRT-6170-AMS has been set to switch to ground operation with the DIP switch SW1-1 OFF, provided the RESET pins aren't already being held to ground, momentarily grounding the SET pins will select Input A (Main) to Output B, and Input B (Standby) to Output A.

Provided the SET pins aren't already being held to ground, momentarily grounding the RESET pins will select Input A (Main) to Output A, and Input B (Standby) to Output B.

#### Switch to open circuit operation:

If the IRT-6170-AMS has been set to switch to open circuit operation with the DIP switch SW1-1 ON, provided the RESET pins aren't already being held open circuit, momentarily open circuiting the SET pins will select Input A (Main) to Output B, and Input B (Standby) to Output A.

Provided the SET pins aren't already being held to open circuit, momentarily open circuiting the RESET pins will select Input A (Main) to Output A, and Input B (Standby) to Output B.

### Toggle Mode:

With SW1-2 ON, the video SET (pin 3) control operates in the video toggle mode of operation. The video RESET (pin 4) pin has no effect on the video relay control whilst in the toggle mode of operation.

With SW1-3 ON, the audio SET (pin 5) control operates in the video toggle mode of operation. The audio RESET (pin 6) pin has no effect on the audio relay control whilst in the toggle mode of operation.

If switch SW1-4 has been set to ON so that the audio relays operation follows that of the video relay operation, the audio SET pin is non-functional.

#### Switch to ground operation:

If the IRT-6170-AMS has been set to switch to ground operation with the DIP switch SW1-1 OFF, grounding the video SET pin will select Video Input A (Main) to Video Output B, and Video Input B (Standby) to Video Output A. Removing this ground will automatically video reset Video Input A (Main) to Video Output A, and Video Input B (Standby) to Video Output B.

Unless SW1-4 has been set for audio follows video operation, the same is true for the Audio SET control pin.

#### Switch to open circuit operation:

Likewise if the IRT-6170-AMS has been set to switch to open circuit operation with the DIP switch SW1-1 ON, open circuiting the video SET pin, that is removing a ground, will select Video Input A (Main) to Video Output B, and Video Input B (Standby) to Video Output A. Grounding this pin will automatically reset Video Input A (Main) to Video Output A, and Video Input B (Standby) to Video Output B.

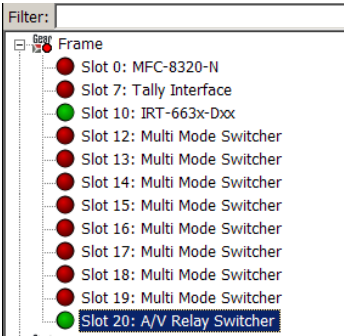
Unless SW1-4 has been set for audio follows video operation, the same is true for the Audio SET control pin.

DashBoard™ SOFTWARE CONTROL

The DashBoard™ Control and Monitoring System is a free application designed for remote control and monitoring of the openGear® platform. This is a free application downloadable from the openGear® website ([www.opengear.tv](http://www.opengear.tv)). As such, configuration of the DashBoard™ program will not be described here. The DashBoard™ manual is also downloadable from the openGear® website.

IRT-6170-AMS DashBoard™ Screenshots:

Basic Tree View:



On the left the basic tree view shows the frame. With the tree structure expanded a list of cards within the frame is shown. In this example, slot position 6 is highlighted. All sections and tabs to the right of the basic tree view now relate to the card in slot position 6, in this case the IRT-6170-AMS AV Switcher. The name of the switcher, in this case AV Switcher, can be set under the Configuration TAB setting.

Product TAB:

Self explanatory. Note that the Product Alias field can be set under the Configuration TAB setting.





## Config TAB:

Under the Configuration TAB parameters such as Product Alias (name) and Input Aliases (names) and Channel Settings can be user set. Click computer mouse into the field to change and type new name. Note that if DIP switch SW2-8 has been set to the OFF position, these Channel Settings will only monitor the switcher settings as set by the DIP switch control settings and the switcher state via the front edge or remote switch controls.

## Outputs TAB:

Under this TAB, monitoring of the switcher state takes place. The output name correspond to the relevant switched input name.

OUTPUTS	
Video OUT-A Name	VIDEO INPUT A
Video OUT-B Name	VIDEO INPUT B
Audio OUT-A Name	AUDIO INPUT A
Audio OUT-B Name	AUDIO INPUT B

## SNMP SOFTWARE CONTROL

Control via SNMP is possible via a third party Network Management System (NMS) provided the openGear® frame is fitted with a relevant Network Management card. In the case of the OG3-FR frame the MFC-8322-NS network management card is required for SNMP control. In the case of either the DFR-8310 or DFR-8321 frames either the MFC-8310-NS or MFC-8320-NS cards are required for SNMP control. Relevant frame MIBs and card MIB required to interface to NMS software - see IRT Electronics website ([www.irtelectronics.com](http://www.irtelectronics.com)) for MIB download.

### IRT-6170-AMS SNMP Functions:

The following SNMP functions are capable of being controlled and monitored by an NMS:

productAlias	- An indication of the Alias (Name) of this card.
boardRev	- An indication of the hardware (board) revision of this card.
rearassembly	- An indication whether the card is inserted into the correct rear assembly or not. (1) match: Card is inserted into correct rear assembly. (2) mismatch: Card is inserted into incorrect rear assembly.
controlMode	- An indication of the control settings made as per the PCB DIP switch setting. (0) dashboard: Card settings can be controlled via DashBoard™ or SNMP control. (1) pcbSwitches: Card settings as per DIP switch settings only.
snmpTrapEnable	- An indication and control of SNMP Traps. (0) snmpTrapDisable: SNMP Traps disabled. (1) snmpTrapEnable: SNMP Traps enabled.
remoteControlSwitching	- An indication and control of how remote contacts control the card. (0) groundSelect: Rear assembly control set by switch to ground contact closures. (1) openCircuitSelect: Rear assembly control set by switch to open circuit contacts.
videoRelayControl	- An indication and control of how the video relay operates. (0) setResetVideoRelay: Magnetic-Latch Mode. Momentary contact to Video SET control pin causes A-INPUT to B-OUTPUT & B-INPUT to A-OUTPUT relay operation. Momentary contact to Video RESET control pin causes A-INPUT to A-OUTPUT & B-INPUT to B-OUTPUT relay operation. (1) toggleVideoRelay: Toggle Mode. Permanent contact to Video RESET control pin causes A-INPUT to B-OUTPUT & B-INPUT to A-OUTPUT relay operation. Removal of permanent contact from Video RESET control pin causes A-INPUT to A-OUTPUT & B-INPUT to B-OUTPUT relay operation.
audioRelayControl	- An indication and control of how the audio relays operate. (0) setResetAudioRelay: Magnetic-Latch Mode. Momentary contact to Audio SET control pin causes IN-A to OUT-B & IN-B to OUT-A relay operation. Momentary contact to Audio RESET control pin causes IN-A to OUT-A & IN-B to OUT-B relay operation. (1) toggleVideoRelay: Toggle Mode. Permanent contact to audio control RESET pin causes IN-A to OUT-B & IN-B to OUT-A relay operation. Removal of permanent contact from video control RESET pin causes IN-A to OUT-A & IN-B to OUT-B relay operation. (2) followVideoOutput: Audio relay switching automatically follows that of the video relay.
revertLocalPushbutton	- An indication and control of whether the Local/Remote front edge switch ever automatically switches back to Remote position after being in the Local position. (0) never: Once Local/Remote front edge switch is in Local position, it will never automatically switch back to Remote position. (1) oneMinuteDelay: After a period of approximately 1 minute, if the Local/Remote front panel switch is in the Local position, the switch will automatically default back to the remote position. This is useful if during a testing or maintenance phase the Local control is utilised but forgotten to be switched back to Remote control, especially in the case of an unmanned remote site.

videoOutputA	- An indication and control of which input the Video A-OUTPUT is connected to. (0) videoInputA: Video A-OUTPUT is connected to the Video A-INPUT. (1) videoInputB: Video A-OUTPUT is connected to the Video B-INPUT.
videoOutputB	- An indication and control of which input the Video B-OUTPUT is connected to. (0) videoInputA: Video B-OUTPUT is connected to the Video A-INPUT. (1) videoInputB: Video B-OUTPUT is connected to the Video B-INPUT.
audioOutputA	- An indication and control of which input the Audio OUT-A is connected to. (0) audioInputA: Audio OUT-A is connected to Audio IN-A. (1) audioInputB: Audio OUT-A is connected to Audio IN-B.
audioOutputB	- An indication and control of which input the Audio OUT-B is connected to. (0) audioInputA: Video OUT-B is connected to Audio OUT-A. (1) audioInputB: Video OUT-B is connected to Audio OUT-B.

Traps notifications (if enabled) indicate an event, or change of state, has occurred:

irt6170AMSrearAssemblyEvent	- Wrong rear assembly alarm.
irt6170AMSvideoOutputEvent	- Video relay change has occurred.
irt6170AMSaudioOutputEvent	- Audio relay change has occurred.

## MAINTENANCE & STORAGE

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### Maintenance:

No regular maintenance is required.

Care however should be taken to ensure that all connectors are kept clean and free from contamination of any kind. This is especially important in fibre optic equipment where cleanliness of optical connections is critical to performance.

### Storage:

If the equipment is not to be used for an extended period, it is recommended the whole unit be placed in a sealed plastic bag to prevent dust contamination. In areas of high humidity a suitably sized bag of silica gel should be included to deter corrosion.

Where individual circuit cards are stored, they should be placed in antistatic bags. Proper antistatic procedures should be followed when inserting or removing cards from these bags.

## WARRANTY & SERVICE

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Equipment is covered by a limited warranty period of three years from date of first delivery unless contrary conditions apply under a particular contract of supply. For situations when “**No Fault Found**” for repairs, a minimum charge of 1 hour’s labour, at IRT’s current labour charge rate, will apply, whether the equipment is within the warranty period or not.

Equipment warranty is limited to faults attributable to defects in original design or manufacture. Warranty on components shall be extended by IRT only to the extent obtainable from the component supplier.

### Equipment return:

Before arranging service, ensure that the fault is in the unit to be serviced and not in associated equipment. If possible, confirm this by substitution.

Before returning equipment contact should be made with IRT or your local agent to determine whether the equipment can be serviced in the field or should be returned for repair.

The equipment should be properly packed for return observing antistatic procedures.

The following information should accompany the unit to be returned:

1. A fault report should be included indicating the nature of the fault
2. The operating conditions under which the fault initially occurred.
3. Any additional information, which may be of assistance in fault location and remedy.
4. A contact name and telephone and fax numbers.
5. Details of payment method for items not covered by warranty.
6. Full return address.
7. For situations when “**No Fault Found**” for repairs, a minimum charge of 1 hour’s labour will apply, whether the equipment is within the warranty period or not. Contact IRT for current hourly rate.

Please note that all freight charges are the responsibility of the customer.

The equipment should be returned **to the agent who originally supplied the equipment** or, where this is not possible, to IRT directly. Details of IRT’s direct address can be found at IRT Electronics’ website.

Web address: [www.irtelectronics.com](http://www.irtelectronics.com)

Email: [sales@irtelectronics.com](mailto:sales@irtelectronics.com)